

Directions to Outpatient Services:

C.A.R.E. 2; Nuclear Medicine & Ultrasound; EchoCardio & Stress Testing • Main Floor (2nd Level)

From Main Lobby go through main doors to Outpatient Services. Take first left in waiting area. Bear to the right and continue straight through large intersection. Registration for Nuclear Medicine and Ultrasound is on the left across from K elevator. Registration area for Stress Testing and EchoCardio is on the right at the end of the hallway before the double doors.

Pulmonary Function • Main Floor (2nd Level)

From Main Lobby go through main doors to Outpatient Services. Take first left in waiting area. Bear to the right and continue straight down hallway. At large intersection go left towards the Emergency Center. Continue towards the end of hallway and entrance is on the left.

Dialysis Access Center • 4th Level

From Main Lobby go through main doors to Outpatient Services. Take first left in waiting area. Bear to the right to the H elevator and go to the 4th floor. Registration area is straight ahead.

Outpatient Surgery • 6th Level

From Main Lobby go through main doors to Outpatient Services. Take first left in waiting area. Bear to the right to the H elevator and go to the 6th floor. Take left off elevator towards Outpatient Surgery.

Directions to Cardiology:

Cardiac Care Unit (CCU), Open Heart Unit (OHU), Cath & EP Labs, and Cardiac Waiting Room • Main Floor (2nd Level)

From Main Lobby go through main doors to Outpatient Services. Take first left in waiting area. Bear to the right and continue straight down hallway. Take right at first intersection. Follow this hallway to CCU, OHU, Cath & EP Labs, and Cardiac Waiting Room.



565 Abbott Road • Buffalo, NY 14220
(716) 826-7000 • chsbuffalo.org

Visiting Hours

General:	11:00 am – 8:00 pm
Critical Care:	11:00 am – 12:00 (noon) 4:00 pm – 5:00 pm 8:00 pm – 9:00 pm
Pediatrics:	Parents may visit 24 hours a day.
Maternity:	11:00 am – 8:00 pm Fathers may visit 24 hours a day. Siblings (under age 14) by appointment.

Patient Discharge

Pickup for patients being discharged from the hospital is on the 2nd Level of the parking garage. There is a bridge just off the Main Lobby to access the parking garage. You may also have Valet Services bring your vehicle to the patient discharge area on the 2nd Level of the parking garage.



Driving Directions

Mercy Hospital of Buffalo is located near the I-90 Thruway. Exit I-90 at Exit 55 West (Ridge Road). Follow Ridge Road and turn right on Abbott Road. Mercy Hospital is located 1.5 miles on the left.

Hospital Map

Outpatient & Visitor Map of Mercy Hospital of Buffalo

Directory by Floor

Main Floor: (2nd Level)	Main Lobby • Information Desk Emergency Center Admissions/Registration Cashier Cardiology • Cath & EP Lab C.A.R.E. 2 Imaging • CT • MRI • X-Ray Nuclear Medicine Pulmonary Function Lab Stress Test • Echocardiogram • EKG Ultrasound
3rd Level:	Cafeteria • Gift Shop Chapel Surgical Waiting Room Spiritual Care
4th Level:	EEG Lab G/I Unit Dialysis Access Center Maternity • Labor & Delivery Pediatrics • Patient Rooms
5th Level:	Stroke Center • Patient Rooms
6th Level:	Outpatient Surgery • Patient Rooms Medical Rehab Unit
7th Level:	Cardiovascular Unit C.A.R.E. 7 • Patient Rooms Health Information Management
8th Level:	Intensive Care Unit • Patient Rooms



Hospital Map

Main Floor (2nd Level)

KEY
Main Floor (2nd Level)

Information	Restrooms
Stairs	ATM
Elevator	Coffee Shop
Waiting Room	Wheelchairs

K Elevator to:
 7th Level: Health Information Management (Medical Records)

Outpatient Services

Stress Test
 Echo Cardio

K Elevator

Nuclear Medicine

Ultrasound

C.A.R.E. 2 Unit

H Elevator to:

3rd Level: Cafeteria • Chapel

4th Level: Dialysis Access Center • EEG Lab • G/I Unit

6th Level: Outpatient Surgery • Medical Rehab Unit

Pulmonary Functions

Emergency Center

Cardiac Services

Cardiac Care Unit
 Open Heart Unit

Cath & EP Lab

Cardiac Care Waiting Room

X-Ray

H & K Elevators:
 Enter through Outpatient Services.

Imaging Outpatient Services

CT Scan & MRI

Admissions

Main Elevators

Cashier

Main Elevators to:

3rd Level: Cafeteria
 Gift Shop & ATM
 Surgical Waiting Room
 Spiritual Care

4th Level: Maternity
 Pediatrics
 Patient Rooms

5th Level: Stroke Center
 Patient Rooms

6th Level: Outpatient Surgery
 Medical Rehab Unit
 Patient Rooms

7th Level: Cardiovascular Unit
 C.A.R.E. 7
 Patient Rooms

8th Level: Intensive Care Unit
 Patient Rooms

Main Lobby

Bridge to Parking Garage

Patient Discharge:
 Pickup on 2nd Level of Parking Garage.

Main Entrance

Valet Services
 (Open 24 hours a day)

Emergency Center Entrance