



Community Health Needs Assessment &
Community Service Plan
2015 Update



Kenmore Mercy Hospital
Kenmore, New York



Mercy Hospital of Buffalo
Buffalo, New York



Sisters of Charity Hospital
Buffalo, New York



Sisters of Charity Hospital,
St. Joseph Campus
Cheektowaga, New York



Community Health Needs Assessment & Community Service Plan 2015 Update

Background

In 2013, Catholic Health (the System), including Kenmore Mercy Hospital, Mercy Hospital of Buffalo, Sisters of Charity Hospital, and Sisters of Charity Hospital - St. Joseph Campus, jointly, conducted a Community Health Needs Assessment (CHNA) to better understand the health needs of the community they serve and to fulfill the requirements of both the Internal Revenue Service (IRS) and the New York State Department of Health (DOH). The 2013 health needs assessment identified a number of unmet or partially met health needs in Erie County. As part of this coordinated initiative, the System developed a three-year Implementation Strategy to address the health needs identified in the assessment.

In New York State (NYS), all not-for-profit hospitals are required to develop a Community Service Plan (CSP). One of the NYS requirements is that each organization, with the local department of health and other providers in their county, collaboratively choose to work on two New York State Department of Health, Prevention Agenda priority focus areas and address disparities in at least one of them. Catholic Health, including its three hospitals in Erie County, worked collaboratively with Catholic Medical Partners, Erie County Department of Health, Kaleida Health, Buffalo State College, State University of New York at Buffalo and other local organizations.

2015 Update

The System has completed the second year of the 2014-2016 implementation plan for the CHNA and CSP, continuing to work with its community partners throughout 2015 on the Implementation Strategy. The Catholic Health Internal Steering Committee met regularly to track the progress of implementation and the collaborative efforts with community partners. Project owners reviewed the implementation plans and provided progress updates. The two priorities selected collaboratively as part of the NYS CSP are listed below with respective updates on the implementation plans.

Priority #1: Prevent Chronic Disease

Focus Area: Increase access to high-quality chronic disease preventive care and management in both clinical and community settings

Goal: Increase screening rates for cardiovascular disease and diabetes, as well as, for breast, cervical and colorectal cancers, especially among disparate populations

Objective: Increase the percentage of adults (50-75 years) who receive a colorectal cancer screening

Disparity: Provide screening and treatment for lower income patients and those without health insurance

The System is committed to increasing colorectal screening rates at Catholic Health Primary Care Centers – St. Vincent Health Center (SVHC), Mercy Comprehensive Care Center (MCCC) and OLV Family Care Center (OLV) through participation in events, education and providing FIT test kits. Screening and treatment is available for all patients 50-75 regardless of ability to pay. The System collaborates with the Erie County Department of Health, Cancer Services, American Cancer Society, Quest, Roswell Park Cancer Institute and Western New York GI providers to achieve increased compliance.

SVHC, MCCC and OLV provide healthcare to lower income patient populations. The percentage of households with income \$25,000 or less is 42% in SVHC zip code 14212, 53% in MCCC zip code 14204 and 33% in OLV zip code 14218, compared to 24.5% in all of Erie County. Since 2013, through increased awareness, along with provider and patient engagement, colorectal screening rates have successfully increased for the patient populations at SVHC (from 8% to 29%), MCCC (from 28% to 32%) and OLV (from 37% to 49%). Nevertheless, we still have a long way to go. That is why in 2016, Catholic Health, along with Kaleida Health, Roswell Park Cancer Institute and ECMC, have signed a pledge with the American Cancer Society to improve the rate of colorectal cancer screening for each of our patients and employees to “80% by 2018”.



St. Vincent Health Center

1500 Broadway Street
Buffalo, NY 14212
716-893-8550



OLV Family Care Center

227 Ridge Road
Lackawanna, NY 14218
716-822-5944



Mercy Comprehensive Care Center

397 Louisiana Street
Buffalo, NY 14204
716-847-6610

Priority #2: Promote Healthy Women, Infants and Children

Focus Area: Maternal and infant health

Goal: Increase proportion of NYS babies who are breastfed

Objective #1: Increase the percent of infants exclusively breastfed in the hospital

Objective #2: Improve racial, ethnic and economic disparities in breastfeeding rates

Objective #3: Increase the percent of infants ever breastfed in the hospital

Objective #4: Provide private space at each Catholic Health facility for breastfeeding

Disparity: Improve racial, ethnic and economic disparities in breastfeeding rates

The System is dedicated to increasing the proportion of NYS babies who are breastfed and reducing the disparity of breastfed babies exclusively in the hospital. The System collaborates with Erie County Department of Health, March of Dimes, United Way, Neighborhood Health Centers, Community Health Center of Buffalo, Catholic Medical Partners providers and WIC to support breastfeeding initiatives. The system also participates in a NYS quality collaborative.

Strategies to support this commitment include continued Certified Lactation Consultant nurse drop-in access for breastfeeding moms, mandatory Catholic Health employee and nurse education, increasing patient awareness on the benefits of breastfeeding, establishing a formula-free environment and providing space for breastfeeding in all Catholic Health Facilities. Additionally, evidence based literature and packets are provided to Catholic Medical Partners physicians. In 2015, the percent of babies ever breastfed in the hospital exceeded our 75% target rate set in 2013 for both Mercy Hospital of Buffalo (78%) and Sisters of Charity Hospital (76%).

The System's commitment to reducing disparity and fostering equity for all new moms has resulted in the racial, ethnic and economic disparity ratios for breastfeeding surpassing 2015 targets. Overall the System continues to work on increasing the percent of infants exclusively breastfed in the hospital, while successfully maintaining the target for percent of infants ever breastfed in the hospital.

Next Steps

For 2016, the System has begun regularly meeting with the local department of health and community partners to reassess the needs of our community. The System is committed to working with our partners to develop a new implementation strategy and goals for 2017-2019, building upon the success of our programs developed in 2013.