Catholic Health

EpicCare Link

October 2020

EpicCare Link: Summary

What is EpicCare Link?	EpicCare Link is a web-based application that gives you secure, convenient access to your patients' comprehensive health records, where and when you need them. It's part of Catholic Health's $135 million Epic electronic health record investment that aims to simplify, standardize and optimize continuity of care for patients throughout the community, launching on Nov 1st.

Access to the Patient's Medical Record

You'll get real-time access to your patient's Catholic Health or Trinity Medical WNY health records, including lab results, test results, hospitalizations records, procedural information, discharge instructions, progress notes, medications, allergies, medical history and more.

Ability to Place Referrals and Orders

You'll be able to place referrals and orders, including scheduling appointments with providers at Catholic Health or Trinity offices, and placing orders for consultations, lab work and/or imaging.

This tool comes at no cost to you. All you need to do is sign up below and we'll send you a username and password to get access on Nov 1.

ECG MANAGEMENT CONSULTANTS
A Siemens Healthineers Company

Catholic Health

| 2

EpicCare Link: Access and Security

Managed Access – users at each community site only have access to patients with whom they have a documented relationship in Epic
1

First Access – users can receive access to a patient's chart if they know a defined amount of demographic information about the patient
2

Site Administrator – admin users at each site have functionality to manage and maintain users at their site
3

Event Monitor – users are notified of clinically important events for their patients, such as a hospital admission or appointment cancellation
4

EpicCare Link: Training

Tip sheets, Quick Start Guides, and Videos/eLearnings

- A tip sheet and quick start guide is sent with user login information after sign-up.
- Individuals with a CHS email address can access UserWeb to watch video tutorials
- Materials and videos embedded into EpicCare Link to allow for post-live training for new and existing users

Sign Up!

Visit the CHS Website:
chsbuffalo.org/epiccare

Epic Hyperspace: Summary

- Hyperspace is deployed via Citrix while onsite at a CHS facility
  - 'Read-Only' or limited access is controlled via user templates and security
  - Users could access any Epic tool as long as they're given access by an administrator
  - Access could range from complete 'Read-only' to 'full' access with **large degree of variation**
- Users typically have **access to full patient population**
- Common use cases:
  - Affiliates that work onsite
  - Limited workflow needs (surgery schedulers)